



# Important Provider Notice



October 2023

## Upcoming Provider Webinar

**Provider Claim Education: 2024 ICD-10-CM Updates & Highlights**  
**November 10, 2023, at 12:00PM – 1:00PM**

**Key Speaker: Tina Williams, Highmark Wholecare Claims Educator,  
MSHSA, CPC-I**

**This claims training will provide updated guidance on the following topics:**

- ICD-10-CM Guidelines Highlights
- ICD-10-CM New Code Highlights
- Q/A

Please go to our website to sign up for this event:

<https://wholecare.highmarkprc.com/Provider-Resources/Education-Webinars>.

If you have any questions please contact your designated Provider Account Liaison or Lead Provider Relations Representative.

This information is issued on behalf of Highmark Wholecare, coverage by Gateway Health Plan, which is an independent licensee of the Blue Cross Blue Shield Association. Highmark Wholecare serves a Medicaid plan to Blue Shield members in 13 counties in central Pennsylvania, as well as, to Blue Cross Blue Shield members in 14 counties in western Pennsylvania. Highmark Wholecare serves Medicare Dual Special Needs plans (D-SNP) to Blue Shield members in 14 counties in northeastern Pennsylvania, 12 counties in central Pennsylvania, 5 counties in southeastern Pennsylvania, and to Blue Cross Blue Shield members in 27 counties in western Pennsylvania.