

EFFECTIVE

As a part of our continuous efforts to improve the quality of care for our members, Highmark Wholecare will require prior authorization for the following medications effective with dates of service beginning . This authorization requirement applies to Medicaid members. Failure to obtain authorization will result in a claim denial.

Medical necessity criteria for each of the medications listed below are outlined in the specific medication policies available online. To access Highmark Wholecare medication policies, please paste the following link in your internet browser: <https://wholecare.highmarkprc.com/Medicaid-Resources/Policy-Search>

Procedure Codes Requiring Authorization

| Procedure Code | Description | Procedure Code | Description |
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*** These medications will be reviewed under the applicable miscellaneous procedure code until a permanent code is assigned**

In addition to these codes, it is expected that the Statewide Preferred Drug List (PDL) will be referenced to ensure a preferred drug is prescribed and administered when possible. **Effective January 1, 2020, all MA covered drugs designated as non-preferred are covered and available to MA beneficiaries when found to be medically necessary through the prior authorization process.** This requirement applies to both the medical benefit and pharmacy benefit. You may access the complete statewide PDL now through the Department of Human Services website at: <https://papdl.com/preferred-drug-list>. The searchable PDL and prior authorization guidelines will also be located on the Highmark Wholecare Medicaid website at highmark.com/wholecare.

Additional Information

- Any decision to deny a prior authorization is made by a Medical Director based on individual member needs, characteristics of the local delivery system, and established clinical criteria.
- NaviNet is the most efficient means to request authorization. A new NaviNet form with autofill functionality will be added to the Authorization Request Forms to make completing and submitting your online requests easier and faster.

- The prior authorization look up tool (accessed via NaviNet) will be updated to show prior authorization requirements for these medications.
- Oncology and supportive therapy requests are reviewed by OncoHealth (OH). These requests should be submitted via Navinet (<https://navinet.navimedix.com>) and/or OH directly (www.oncohealth.us) and click on Provider Login from the menu at the top of the page). If you require assistance submitting requests, please contact OH's provider relations at **1-888-916-2616 Ext. 806**.
- For a smooth transition to the prior authorization process, you may begin to submit authorization requests beginning _____ for dates of service on _____ and beyond.
- Authorization does not guarantee payment of claims. Medications listed above will be reimbursed by Highmark Wholecare only if it is medically necessary, a covered service, and provided to an eligible member.
- Non-covered benefits will not be paid unless special circumstances exist. Always review member benefits to determine covered and non-covered services.



Questions?

If you have questions regarding the authorization process and how to submit authorizations electronically, please contact your Highmark Wholecare Provider Relations Representative directly or Highmark Wholecare Pharmacy Services using the phone number

Medicaid:

1-800-392-1147

Health benefits or health benefit administration may be provided by or through Highmark Wholecare, coverage by Gateway Health Plan, an independent licensee of the Blue Cross Blue Shield Association ("Highmark Wholecare").

NaviNet® is a separate company that provides an internet-based application for providers to streamline data exchanges between their offices and Highmark Wholecare such as routine eligibility, benefits and claims status.