



Important Provider Notice



December 2023

Prior Authorization will No Longer be Required for Over 200 Services

Starting January 1, 2024, Highmark Wholecare will no longer require prior authorization for over 200 services. The listing of the affected Medicare and Medicaid services can be found on our website via this link:

[https://content.highmarkprc.com/Files/Wholecare/docs/PAL%20Codes%20for%20Removal%201.1.24 Announc
ement%20List 12.21.pdf](https://content.highmarkprc.com/Files/Wholecare/docs/PAL%20Codes%20for%20Removal%201.1.24%20Announcement%20List%2012.21.pdf)

We value your continued partnership in patient care and hope this update will help add administrative efficiencies. If you have any questions, please reach out to your Provider Account Liaison.

Your Partner in Health,

Highmark Wholecare

Health benefits or health benefit administration may be provided by or through Highmark Wholecare, coverage by Gateway Health Plan, an independent licensee of the Blue Cross Blue Shield Association ("Highmark Wholecare").