



Important Provider Notice



April 2023

Join Highmark Wholecare to Learn More About Medicaid Redetermination

Dear Provider,

The COVID-19 public health emergency (PHE) continuous coverage requirement ended on April 1, 2023. Because of this, Medical Assistance (MA) health care coverage may expire for certain MA recipients if they are no longer eligible following their annual renewal. MA recipients must complete a renewal to determine and maintain eligibility, and renewal documents will be sent throughout the year.

To help providers navigate this process, Highmark Wholecare is hosting educational webinars that provide further details about Medicaid Redetermination and how this will impact your patients. Please use the following link to register for one of our webinars:

<https://highmarkwholecare.com/Provider/Upcoming-Live-Webinars>

The webinars will be offered on the below dates:

- May 2 @ 8:30 AM
- May 11 @ 8:30 AM
- May 16 @ 8:30 AM
- May 23 @ 8:30 AM

Your Partner in Health,

Highmark Wholecare

This information is issued on behalf of Highmark Wholecare, coverage by Gateway Health Plan, which is an independent licensee of the Blue Cross Blue Shield Association. Highmark Wholecare serves a Medicaid plan to Blue Shield members in 13 counties in central Pennsylvania, as well as, to Blue Cross Blue Shield members in 14 counties in western Pennsylvania. Highmark Wholecare serves Medicare Dual Special Needs plans (D-SNP) to Blue Shield members in 14 counties in northeastern Pennsylvania, 12 counties in central Pennsylvania, 5 counties in southeastern Pennsylvania, and to Blue Cross Blue Shield members in 27 counties in western Pennsylvania.