

Special Bulletin

For professional and facility providers

June 27, 2023

Update: “Stabilize and Transfer” OON Protocol Will Not Be Reinstated

The “Stabilize and Transfer” out-of-network (OON) protocol will not be reinstated for all narrow network products on July 6, 2023, as had been previously announced. In accordance with the [No Surprises Act](#) (NSA), Highmark will continue to pay out-of-network providers directly when they render emergency services to members who are receiving care in a hospital or freestanding emergency department.

For more information on the NSA, visit the Provider Resource Center and select **No Surprises Act** from the left menu.

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