

Special Bulletin

For professional providers

August 15, 2023

Return Reissued Contracts for Outpatient Therapy Daily Dollar Maximum

Attention: Physical Therapists, Occupational Therapists, and Chiropractors

On September 1, 2022, Highmark introduced a change to the way it reimburses physical therapists, occupational therapists, and chiropractors for evaluations, therapy, modalities, and manipulations.

In keeping our commitment to making health care accessible and affordable to our members, Highmark recognized the need to promote cost transparency. To that end, Highmark introduced a Daily Dollar Maximum for physical therapy, occupational therapy, and chiropractic services.

Contract Reissue

Between July and December 2022, Highmark issued new contracts to participating physical therapists, occupational therapists, and chiropractors. Beginning on May 1, 2023, these contracts were reissued to all non-respondents.

The contracts, delivered electronically, were to be executed and returned by July 1, 2023, to ensure seamless transition to the new reimbursement methodology. It is imperative that these contracts are returned to ensure seamless transition from fee-for-service to the new Daily Dollar Maximum Reimbursement Methodology.

Returning Reissued Contracts

If you have not done so already, please review and return your Highmark Inc. Commercial and Medicare Advantage agreements **no later than September 15, 2023**.

You may send the signed contract(s) to provider maintenance via fax at 1-800-236-8641, or you may use our [Contract Upload Form](#), which can be accessed on the Provider Resource Center (PRC) by following these steps:

- Click **FORMS** in the left menu of the PRC
- Select **Provider Information Management Forms**
- Under **ELECTRONIC FORMS** on that page, click **Contract Upload Form**

Additional Information

For updated Daily Dollar Maximums, or for additional information regarding current changes, please refer to the Frequently Asked Questions that are available on the PRC via [NaviNet®](#) by following these steps:

- Choose **Resource Center** from the left menu in [NaviNet](#)
- Once you are redirected to the PRC, click **CLAIMS, PAYMENT & REIMBURSEMENT** in the left menu
- Select **Physical Therapy, Occupational Therapy And Chiropractic Daily Bundle Maximum**
- Under **LEARN MORE** on that page, click **Frequently Asked Questions**

Any other questions about the changes should be sent to:

AncillaryProviderContractAdministration@Highmark.com

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