

SPECIAL eBULLETIN

REPOSTED JULY 1, 2022

FOR PROFESSIONAL AND FACILITY PROVIDERS

MARCH 18, 2022

NOTE: We are reposting this bulletin to bring additional awareness to the program.

NEW! KIDNEY CARE MANAGEMENT PROGRAM

Effective May 1, 2022, Highmark is launching a Kidney Care Management program with Healthmap Solutions, Inc. (an NCQA accredited kidney population health management company). The goal of the program is to enhance the physician-to-member relationship and avoid adverse and costly health care events for members with kidney disease. The program provides a personalized approach to care between office visits and connects members to community services they may need to maintain access to quality health care. Ideally, the program will improve health outcomes and health care while helping the member have a longer, better quality of life.

The program identifies members with Chronic Kidney Disease (CKD) Stages 3 through 5 and End Stage Renal Disease (ESRD) to help prevent or delay the transition to dialysis. If you see an eligible member, a Healthmap Provider Relations Manager will reach out to you to give you more information about the program and how they can support your care plan.

WORKING WITH HEALTHMAP

Healthmap will work alongside you to:

- Proactively deliver critical clinical data and key member events to help support your practice
- Coordinate care between the member's Primary Care Physician (PCP) and Specialty practices
- Share the member's clinical dashboard including the member's risk information with your practice

Healthmap's multi-disciplinary team will also work with the member to:

- Assist with medication management and adherence
- Address nutrition and behavioral health needs
- Coordinate specialist care
- Address social determinants of health



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