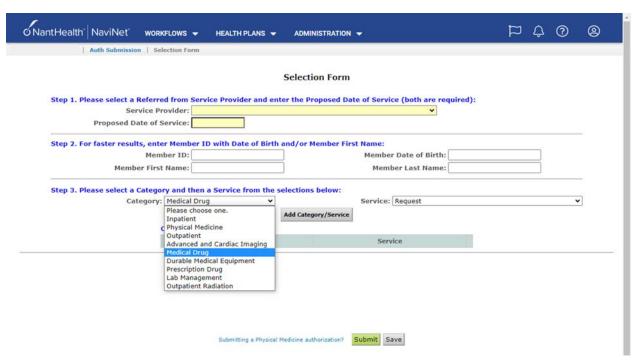
Special Bulletin

For professional and facility providers

June 23, 2023

Reminder: Submitting Auth Requests for Medical Injectables in NaviNet

When using <u>NaviNet</u>[®] to submit authorization requests for outpatient injectable drugs (J and Q codes), please be sure to select "Medical Drug" from the dropdown menu for **Category** on the **Auth Submission screen**. This will ensure your request is routed properly for processing and will help prevent delays in receiving a determination.



<u>NaviNet</u> is the **preferred method** for submitting authorizations for all required services, including medical injectables and other drugs. Authorizations should only be faxed if <u>NaviNet</u> is unavailable. If necessary, the designated fax number for medical injectables is 833-581-1861. Updated fax forms can be found online on the Highmark Provider Resource Center, select **Forms** from the left menu and then click **Medical Injectable Drugs**. If you have not yet signed up for NaviNet, click <u>here</u>.

This information is issued on behalf of Highmark Blue Shield and its affiliated Blue companies, which are independent licensees of the Blue Cross Blue Shield Association. Highmark Inc. d/b/a Highmark Blue Shield and certain of its affiliated Blue companies serve Blue Shield members in 21 counties in central Pennsylvania and 13 counties in northeastern New York. As a partner in joint operating agreements, Highmark Blue Shield also provides services in conjunction with a separate health plan in southeastern Pennsylvania. Highmark Inc. or certain of its affiliated Blue companies also serve Blue Cross Blue Shield members in 29 counties in western Pennsylvania, 13 counties in northeastern Pennsylvania, the state of West Virginia plus Washington County, Ohio, the state of Delaware, and 8 counties in western New York. All references to Highmark Inc. d/b/a Highmark Blue Shield and/or to one or more of its affiliated Blue companies.

NaviNet is a registered trademark of NaviNet, Inc., which is an independent company that provides a secure, web-based portal between providers and health insurance companies.

