

Special Bulletin

For professional and facility providers

October 31, 2022

Reimbursement Policy-046: Telemedicine and Telehealth Services Updates

Reimbursement Policy-046: Telemedicine and Telehealth Services (RP-046) will be updated with the information below, for all commercial lines of business. Effective **January 30, 2023**:

- All providers are required to use the appropriate telehealth modifiers defined by the correct coding and the Centers for Medicare and Medicaid Services (CMS) guidelines.
- The following codes will not be eligible for reimbursement: 99446, 99447, 99448, and 99449.
- Codes 99441, 99442, and 99443 will continue to be eligible for reimbursement in all regions (including New York) until the end of the public health emergency (PHE) plus 151 days. Once the PHE plus the 151-day countdown has ended, these codes will no longer be eligible for reimbursement.
 - **New York Only:** Codes 98966, 98967, and 98968 will continue to be eligible until the end of the PHE plus 151 days.

To review the policy in whole, go to the **Provider Resource Center**, select **CLAIMS, PAYMENT & REIMBURSEMENT**, click **Reimbursement Policy**, and select the [RP-046 hyperlink](#).

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