

# Special Bulletin

For professional and facility providers

November 21, 2022

## Attention: Medicare Advantage Providers - 2023 Formulary Changes

Effective January 1, 2023, Highmark will be making changes to the medications covered on the formularies that may affect your Highmark Medicare Advantage (MA) patients. These changes will ensure the safe and effective use of prescription medications while ensuring they are affordable for our members.

### Check Your Mail for Letters With More Information

Beginning today, **November 21, 2022**, we will be sending letters to prescribing providers and members with more information about these changes. Once you receive your letter, you can either submit a coverage determination or request a different drug that MA would cover.

### Submitting Coverage Determination Requests

Coverage determination requests for the **2023** plan year may be requested beginning today, **November 21, 2022**. If a coverage determination is submitted, Highmark will review the request and notify you and the member of the decision.

The preferred method for requesting an authorization is electronically through Cover My Meds. You can also call Highmark at (800) 600-2227 (Monday-Friday 8:30 a.m.-4:30 p.m. EST) or submit your request on the [Prescription Drug Medication Request Form](#).

To complete the form, you must:

1. Include only **one member** per request
2. Include only **one prescription** per request
3. Include **all** supporting clinical documentation
4. **Check form** for missing information and accuracy
5. **Fax form** to (866) 240-8123 or mail to:  
Clinical Services  
120 Fifth Ave, MC P4207  
Pittsburgh, PA 15222

This form is also available on the Provider Resource Center under **FORMS > Pharmacy Prior Authorization Forms > Request for Non-Formulary Drug Coverage**.

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