Special Bulletin

For professional and facility providers

Updated January 23, 2022 December 28, 2022

Upcoming Webinars: MCG Clinical Criteria

Highmark is hosting webinars to discuss how we will incorporate MCG Health guidelines into our criteria of clinical decision support, replacing Change Healthcare (InterQual).

These informative webinars will include a demonstration of the new MCG clinical criteria screens within Highmark's authorization workflows and utilization management platform tool - including best practices for successful submissions. There will also be an opportunity at the end for providers to ask questions live.

Topics include:

- Overview of Highmark's Transition to MCG Health
- Demo of MCG Clinical Criteria Workflow Within Highmark's Utilization Management Tool
- Answers to Frequently Asked Questions
- Live Q&A

Register Today

- Tuesday January 31, 2023, at 8:00 a.m. EST (Register here)
- Thursday February 2, 2023, at 12 p.m. EST (Register here)
- Wednesday February 8, 2023, at 8:00 a.m. EST (<u>Register here</u>)
- Thursday February 9, 2023, at 12 p.m. EST (Register here)

To learn more about Highmark's transition to MCG Health read our <u>Frequently Asked Questions</u>.

Note: Highmark's transition to MCG Health has been moved to February 13, 2023.

This information is issued on behalf of Highmark Blue Shield and its affiliated Blue companies, which are independent licensees of the Blue Cross Blue Shield Association. Highmark Inc. d/b/a Highmark Blue Shield and certain of its affiliated Blue companies serve Blue Shield members in 21 counties in central Pennsylvania and 13 counties in northeastern New York. As a partner in joint operating agreements, Highmark Blue Shield also provides services in conjunction with a separate health plan in southeastern Pennsylvania. Highmark Inc. or certain of its affiliated Blue companies also serve Blue Cross Blue Shield members in 29 counties in western Pennsylvania, 13 counties in northeastern Pennsylvania, the state of West Virginia plus Washington County, Ohio, the state of Delaware, and 8 counties in western New York. All references to Highmark Inc. d/b/a Highmark Blue Shield and/or to one or more of its affiliated Blue companies.

