

Special Bulletin

For professional and facility providers

June 9, 2023

Important Reminder: Include Rendering Provider Information on All Claims

Highmark is continuing to see a significant volume of claims submitted with **missing or incorrect** rendering provider information. We want to remind you that all claims must contain the correct rendering/servicing provider information, including:

- National Provider Identifier (NPI)
- Provider Taxonomy Code

Failing to provide the correct rendering provider information can result in your claims being delayed or denied unnecessarily.

Tools for Verifying and Updating Your Provider Information

You can verify your practice information or make changes via the Provider File Management (PFM) functionality on [NaviNet®](#) or the Provider Data Maintenance (PDM) tool on NaviNet. Refer to the recent Special Bulletin "[New Provider Data Maintenance Tool for Validating and Updating Directory Information](#)," for more specifics on the PFM and PDM functionalities.

See also the "Reporting Changes in Your Practice" section in the [Highmark Provider Manual](#), **Chapter 3, Unit 3: Professional Provider Guidelines**.

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