

# Special Bulletin

For professional and facility providers

June 9, 2023

## Important Reminder: Include Rendering Provider Information on All Claims

Highmark is continuing to see a significant volume of claims submitted with **missing or incorrect** rendering provider information. We want to remind you that all claims must contain the correct rendering/servicing provider information, including:

- National Provider Identifier (NPI)
- Provider Taxonomy Code

Failing to provide the correct rendering provider information can result in your claims being delayed or denied unnecessarily.

### Tools for Verifying and Updating Your Provider Information

You can verify your practice information or make changes via the Provider File Management (PFM) functionality on [NaviNet®](#) or the Provider Data Maintenance (PDM) tool on NaviNet. Refer to the recent Special Bulletin "[New Provider Data Maintenance Tool for Validating and Updating Directory Information](#)," for more specifics on the PFM and PDM functionalities.

See also the "Reporting Changes in Your Practice" section in the [Highmark Provider Manual](#), **Chapter 3, Unit 3: Professional Provider Guidelines**.

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