

SPECIAL eBULLETIN

FOR PROFESSIONAL PROVIDERS

SEPTEMBER 1, 2022

AUTHORIZATION PERIOD FOR MOST OUTPATIENT SERVICES EXTENDED TO 180 DAYS

BEGINNING SEPTEMBER 1, 2022

Highmark has extended the authorization period from 90 days to 180 days for most approved outpatient services (including for eviCore and Tivity related services). There may be some circumstances when it is not medically appropriate to approve an authorization for 180 days; in those cases, the 90-day period will remain in place.

The goal of the new 180-day authorization period is to decrease your office's administrative burdens, as staff members will no longer need to call or fax Highmark to extend the authorization period if an outpatient service is not completed within 90 days.



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