

# SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

SEPTEMBER 23, 2022

## MEDICAID PLAN SELECTION DOES NOT AFFECT CHIP PLANS

Pennsylvania's Department of Human Services (DHS) is aware that CHIP<sup>1</sup> managed care organizations (MCOs) are receiving requests from families to switch health care plans as a result of recent changes to HealthChoices. The HealthChoices program provides health care coverage for Medicaid recipients. Families report that health care providers are telling them they need to change MCOs or face being billed directly for services. **This is incorrect information.**

DHS is advising all MCOs to ensure their provider networks are aware and understand that these current HealthChoices changes do **NOT** impact CHIP members. DHS encourages MCOs to use the HealthChoices toolkit available [here](#) to assist member services staff with increases in call volume.

For additional resources regarding HealthChoices, visit the [program's website](#).

<sup>1</sup>CHIP is the acronym for the Children's Health Insurance Program.

