

# Special Bulletin

For professional providers in DE, NY, and WV

December 16, 2024

## Physical Medicine Management: High Performing Provider Program Update

The High Performing Provider (HPP) designation for physical medicine providers will be posted to Helion Arc via the HPP scorecard in Q4 and will denote if the provider is designated as a High Performing Provider for the upcoming year. Scorecards will be posted quarterly, allowing providers to see how they rank each quarter.

The 2025 HPP criteria/considerations will include:

- At least 20 Highmark members (18+ years old) during the annual performance period
- An Average Visits per Member less than the 80th percentile
- At least 95% of authorizations that have pended are approved upon clinical review

For more information on the HPP program, please refer to the [Frequently Asked Questions](#) document posted on the Provider Resource Center.

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