Special Bulletin

For professional providers   **June 23, 2023**

New Capabilities Added to Provider Data Maintenance Tool

Highmark continues to make enhancements to its new Provider Data Maintenance (PDM) tool. Beginning **June 23, 2023**, professional providers will be able to use PDM to view the following credentialing process information:

- Insights into where credentialing applications are in the process
- Open and closed cases

A link can be found at the top of the PDM homepage.

Additional enhancements are coming soon, including the ability for providers to use PDM to begin the initial credentialing process and to see credentialing requests previously submitted to Highmark.

About Provider Data Maintenance

The PDM tool is an easy-to-use electronic application to update, validate, and attest to the accuracy of your Highmark provider directory information in one electronic application. PDM also indicates the last time your directory information was validated and the due date for the next validation deadline.

EXCEPTION: *Facility, ancillary, and any Medicaid providers will continue to use Atlas to validate their information as they do today.*

For additional information on our Provider Data Maintenance tool, read our previous Special Bulletin.

A user guide is also available on Plan Central in NaviNet®.