

Special Bulletin

For professional providers

June 21, 2024

How to Submit Prior Authorization Requests for Outpatient Physical Medicine Services

Prior authorization is required for outpatient physical medicine services. When requesting prior authorization for these services via the Predictal™ Auth Automation Hub in [Avality®](#), providers must select “Physical Medicine” as a Sub-service Type.

During the authorization submission process in Predictal, providers should — once they have entered the Diagnosis Information for the member — follow the steps below:

- Enter **Service Information**.
- Select the **Sub-service Type** dropdown. For Physical Medicine, choose **Physical Medicine**.
 - Sub-service types will show relevant procedure codes included in the Sub-service Type.
- Select **Add** to add the Sub-service Type.
- Select **Physical Medicine**.
 - If you don't see the code(s) for Physical Medicine Sub-service Type, please select the Occupational Therapy Sub-service Type and check for the relevant code(s).
- Select **Add**. Click **Submit** at bottom right when all applicable selections are made.

The screenshot displays a list of service entries in the Predictal system. Each entry includes a warning icon, a list of procedure codes, a dropdown for Sub-service Type, a date field for Proposed date of service, and a checkbox for Is this a primary service? with a Remove button. Two blue arrows point to the Remove buttons for the Physical Medicine and Occupational Therapy entries.

Warning	Procedure Codes	Sub-service Type	Proposed date of service	Is this a primary service?	Action
⚠	98940, 98941, 98942, 98943.	Physical Medicine	12/22/2023	<input type="checkbox"/>	Remove
⚠	97010, 97012, 97014, 97016, 97018, 97022, 97024, 97026, 97028, 97032, 97033, 97034, 97035, 97036, 97039, 97110, 97112, 97113, 97116, 97124, 97139, 97140, 97150, 97164, 97750, 97799, 98925, 98926, 98927, 98928, 98929, G0283.	Occupational Therapy	12/22/2023	<input type="checkbox"/>	Remove
⚠	97129, 97130, 97168, 97530, 97533, 97535, 97537, 97542, 97755, G0515.				

Add

Here are the codes associated with the Physical Medicine and Occupational Therapy Sub-service Types:

Sub-service Type	Codes
Physical Medicine	97010, 97012, 97014, 97016, 97018, 697022, 97024, 97026, 97028, 97032, 97033, 97034, 97035, 97036, 97039, 97110, 97112, 97113, 97116, 97124, 97139, 97140, 97150, 97164, 97750, 97799, 98925, 98926, 98927, 98928, 98929, G0283
Occupational Therapy	97129, 97130, 97168, 97530, 97533, 97535, 97537, 97542, 97755, G0515

Additional Resources

For more information on submitting prior authorization requests related to physical medicine, go to the Provider Resource Center, select **CARE MANAGEMENT PROGRAMS** from the left menu, and then click **Physical Medicine Management**. Once on the page, access the following resource:

- [Video – Submitting a Prior Authorization for Outpatient PT, OT](#)

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