

Special Bulletin

For professional and facility providers

September 26, 2023

All Highmark Member Claims Must be Sent to Highmark Blue Shield

As a reminder, network providers must submit all claims for patients covered by Highmark to Highmark Blue Shield of Northeastern New York.

This includes patients enrolled with:

- Highmark Blue Cross Blue Shield (Pennsylvania)
- Highmark Blue Shield (Pennsylvania)
- Highmark Blue Cross Blue Shield (West Virginia)
- Highmark Blue Cross Blue Shield (Delaware) and Highmark Health Options (Delaware)

Please note that if Highmark is listed on the front or back of a patient's ID card, these claims will be rejected by Excellus and Empire if they are submitted to them. The claims must be submitted to Highmark Blue Shield of Northeastern New York.

The affected Highmark plan codes are:

070	377	455
278	378	865
359	379	875
363	443/943	
376	444/944	

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