

Special Bulletin

For professional and facility providers

May 12, 2025

Update: New York Behavioral Health Mandate – Part AA of Chapter 57

In response to the New York State Behavioral Health mandate, Highmark is in the process of implementing changes to multiple systems, including billing, credentialing, and reimbursement. We are engaging with New York State to ensure the mandate is applied correctly.

Important: Providers should continue to follow their current billing procedures. All affected claims will be adjusted in accordance with the mandate.

Prior to implementing any changes based on the Chapter 57 mandate, Highmark will provide advance notification and instructions to affected practitioners and organizations.

We appreciate your understanding during this time of transition.

Stay up to date on the latest news from Highmark regarding the Chapter 57 mandate by subscribing to [Provider News](#).

Additional Resource

- [Chapter 57 FAQ from New York State](#)

The following entities, which serve the noted regions, are independent licensees of the Blue Cross Blue Shield Association: Western NY: Highmark Western and Northeastern New York Inc. d/b/a Highmark Blue Cross Blue Shield. Northeastern NY: Highmark Western and Northeastern New York Inc. d/b/a Highmark Blue Shield.

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