

Special Bulletin

For professional providers

November 27, 2023

RP-019N Update: Change to New York Reimbursement Direction

Effective **January 1, 2024**, Highmark will move the New York reimbursement direction in **Reimbursement Policy-019N Drugs and Biologicals (RP-019N)** to the reimbursement direction for Delaware, Pennsylvania, and West Virginia that is currently outlined in the policy. This change will streamline and standardize how the plan reimburses for these services across all regions, and reduce administrative costs associated with maintaining different reimbursement methods.

To view the current version of RP-019N – including the reimbursement direction for Delaware, Pennsylvania, and West Virginia that will apply to New York – access the Provider Resource Center (PRC) via the provider portal, either [Availity](#)® or [NaviNet](#)®. Once redirected to the PRC from the provider portal, select **CLAIMS, PAYMENT & REIMBURSEMENT** in the left-hand menu and then click **Reimbursement Policy**.

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