

# Special Bulletin

For professional and facility providers

June 23, 2023

## Reminder: Submitting Auth Requests for Medical Injectables in NaviNet

When using [NaviNet](#)<sup>®</sup> to submit authorization requests for outpatient injectable drugs (J and Q codes), please be sure to select “Medical Drug” from the dropdown menu for **Category** on the **Auth Submission screen**. This will ensure your request is routed properly for processing and will help prevent delays in receiving a determination.

[NaviNet](#) is the **preferred method** for submitting authorizations for all required services, including medical injectables and other drugs. Authorizations should only be faxed if [NaviNet](#) is unavailable. If necessary, the designated fax number for medical injectables is 833-619-5745. Updated fax forms can be found online on the Highmark Provider Resource Center, select **Forms** from the left menu and then click **Medical Injectable Drugs**. If you have not yet signed up for NaviNet, click [here](#).

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