Special Bulletin

For professional providers

May 10, 2024

How to Bill for Cosmetic Procedures Without a Valid CPT Code

Effective immediately, providers who bill for cosmetic procedures* — that do <u>not</u> have a valid CPT code and/or who submit claims for dermal fillers — must follow the process outlined below:

- All claims should be filed electronically.
- You no longer need to submit medical records, note, or invoices.
- The services listed below must be submitted using CPT Code 17999 ("Other Procedures on the Integumentary System"):

Service	NOC Description Verbiage Required
Facials	Facial
Laser Treatment for Acne	Laser treatment for acne and the anatomic site
Laser Treatment for any other condition	Laser treatment and the anatomic site
Photo Rejuvenation	Photo rejuvenation and the anatomic site
Sclerotherapy	Sclerotherapy and note if for facial, one extremity, or both lower extremities
Tattoo Removal	Tattoo removal
Laser Hair Removal	Laser hair removal and the anatomic site
Laser Vein Treatment of Face	Laser vein treatment of face
Hair Plugs	Hair plugs
Dermal Fillers	Dermal Filler

In addition, these services must be indicated in the type of service provided in the **NOC Description field** of the electronic claim form. See example below:

Fields identified on claim form below:

837P 5010 PROF:	PG	4 OF	5
PAGE #5 LAYOUT:			
2400 SERVICE LINE LOOP. 1 OF 1 OCCURRENCES:		1	
LINE NBR: 1 SERVICE QUAL: HC PROCEDURE CD: 17999 MODIFIERS: NOC DESC: Fill in description of service provided and anatomic site			

By following the steps outlined above, you will improve the timeliness of claims processing and reduce administrative burden for your practices.

How to Submit Electronic Claims via Availity®

Submitting claims electronically via <u>Availity</u>, Highmark's provider portal, is fast and easy.

- 1. Log into Availity.
- 2. From the navigation bar, select Claims & Payments | Claims & Encounters.
- 3. On the **Claims & Encounters** page, select **Professional Claim** in the **Claim Type** field and then complete the other fields.
- 4. Use the **Professional Claim** application to submit a professional claim to Highmark.

For more information on using Availity, visit the <u>Provider Resource Center</u> and select **AVAILITY** from the left menu.

*Please note that cosmetic services are only available to members who have a cosmetic rider.

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Availity is an independent company that contracts with Highmark to offer provider portal services.

