

Special Bulletin

For professional and facility providers

September 26, 2023

All Highmark Member Claims Must be Sent to Highmark Blue Cross Blue Shield

As a reminder, network providers must submit all claims for patients covered by Highmark to Highmark Blue Cross Blue Shield of Western New York.

This includes patients enrolled with:

- Highmark Blue Cross Blue Shield (Pennsylvania)
- Highmark Blue Shield (Pennsylvania)
- Highmark Blue Cross Blue Shield (West Virginia)
- Highmark Blue Cross Blue Shield (Delaware) and Highmark Health Options (Delaware)

Please note that if Highmark is listed on the front or back of a patient's ID card, these claims will be rejected by Excellus if they are submitted to them. The claims must be submitted to Highmark Blue Cross Blue Shield of Western New York.

For providers who operate in Pennsylvania but are also contracted in New York, send claims for New York members to Highmark Blue Cross Blue Shield of Western New York and claims for all other Highmark members to Highmark Blue Cross Blue Shield (Pennsylvania.)

The affected Highmark plan codes are:

| | | |
|------------|----------------|------------|
| 070 | 377 | 455 |
| 278 | 378 | 865 |
| 359 | 379 | 875 |
| 363 | 443/943 | |
| 376 | 444/944 | |

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