Special Bulletin

Step-By-Step Guide for Provider Attestation Posted on the Resource Center

Every quarter, Highmark and the the Centers for Medicare & Medicaid Services (CMS) require providers to validate their information. Currently, Highmark uses the vendor Atlas to reach out to providers every quarter.

On the Provider Resource Center (PRC), we have posted Atlas' step-by-step guide on how providers can attest to their information on the company's PRIME-Hub portal. To access this document, go to the PRC, select **PROVIDER TRAINING** from the left navigation panel and then click on **Provider Training**. You will find the guide under the **PROVIDER QUARTERLY OUTREACH** header. The 12-page booklet walks you through the entire attestation process, screen by screen.

If providers fail to validate their information, as per the No Surprises Act, they may be removed from Highmark's Provider Directory, which members rely on to select primary care physicians, specialists, and other caregivers.

HIGHMARK