Special Bulletin

For professional providers

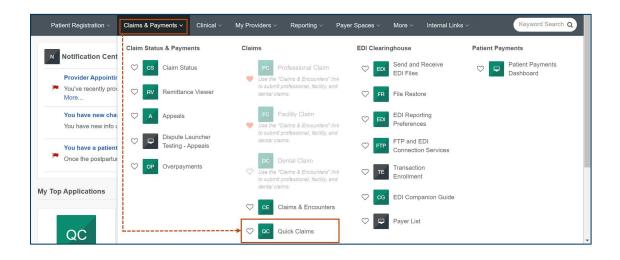
April 24, 2024

Quick Claims Functionality in Availity Now Available for Highmark Providers

Professional providers who use Availity Essentials[™] for claim submission now have access to the Quick Claims functionality for Highmark members.

Quick Claims allows providers to create templates that pre-populate certain fields when submitting a CMS-1500 claim. This will save time for providers who routinely submit claims for the same patient or same service each week or each month.

Quick Claims can be found in Availity Essentials by going to Claims & Payments in the navigation bar.



Providers can use Quick Claims when the following conditions apply:

- The claim contains no more than 50 service lines and does not have any attachments.
- The patient has only one insurance carrier.
- The patient has agreed to allow the payer to pay the provider for services.
- The patient's release of information is on file at the service provider or utilization review organization.
- The patient's signature is on file using the authorization form for CMS-1500 claim form block 12 and 13.
- No ancillary claim or treatment information needs to be included.

- No additional claim information needs to be included, such as:
 - EPSDT Referral information
 - Onset date information
 - Workers' compensation
 - Hospitalization
 - Anesthesia information
 - Condition codes
- No additional service line level information needs to be included, such as:
 - National drug codes
 - Durable medical equipment information
 - SME certificate of medical necessity information

Quick Claims Training

Availity will host a training session on Quick Claims on May 8, 2024, at 1 p.m. You can register within Availity Essentials by going to **Help & Training** in the top menu bar or <u>click here</u>.

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Availity is an independent company that contracts with Highmark to offer provider portal services.



