

Special Bulletin

For professional and facility providers

Updated April 1, 2025

Resolved: Availity Access Issue; Prior Auth Requests Can Resume

An [Availity](#)® technical issue that impacted functionality and access to transactions – including the ability to submit prior authorization requests via the Predictal Auth Automation Hub – has been resolved. Providers can resume submitting authorization requests.

Eligibility & Benefits, Claims Submission, Claim Status, Payer Spaces access, and other transactions that had been impacted by this issue can also be resumed.

Thank you for your patience while Availity worked to resolve this issue.

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