

Special Bulletin

For professional and facility providers

February 18, 2025

Credentialing Update: Psychologists and BH Organizational Providers

Effective May 19, 2025, Highmark is updating and clarifying the credentialing for the following types of practitioners:

- Licensed Psychologists
- Behavioral Health (BH) Organizational Providers

Licensed Psychologists – All Regions

Effective May 19, 2025, psychologists are only eligible for the **Medicare Advantage** network if they have a PhD, PsyD, or EdD degree.

BH Organizational Providers (1500 and UB Billers) – All Regions

Effective May 19, 2025, Office of Mental Health (OMH) AND Office of Drug and Alcohol Programs (ODAP) are **not** acceptable accrediting bodies for BH organizational providers as they are not accrediting bodies.

The following entities, which serve the noted regions, are independent licensees of the Blue Cross Blue Shield Association: Western and Northeastern PA: Highmark Inc. d/b/a Highmark Blue Cross Blue Shield, Highmark Choice Company, Highmark Health Insurance Company, Highmark Coverage Advantage Inc., Highmark Benefits Group Inc., First Priority Health, First Priority Life or Highmark Senior Health Company. Central and Southeastern PA: Highmark Inc. d/b/a Highmark Blue Shield, Highmark Benefits Group Inc., Highmark Health Insurance Company, Highmark Choice Company, or Highmark Senior Health Company. Delaware: Highmark BCBSD Inc. d/b/a Highmark Blue Cross Blue Shield. West Virginia: Highmark West Virginia Inc. d/b/a Highmark Blue Cross Blue Shield, Highmark Health Insurance Company, or Highmark Senior Solutions Company.

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