

Special Bulletin

For professional and facility providers

September 23, 2025

Transition to Availity Authorization Process Temporarily Delayed

The transition to the Authorization & Referrals process in [Availity Essentials](#)® for all initial medical authorization requests has been **temporarily delayed**.

What this Means for You

Continue to submit authorization requests through the Predictal Auth Automation Hub, which is accessible under “Applications” in Highmark’s Payer Spaces.

Stay Informed

We will share updates on the transition timeline on the [Provider Resource Center](#) and in [Availity](#).

We apologize for any inconvenience this may cause and appreciate your understanding.

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