

Special Bulletin

For professional and facility providers

December 13, 2024

Some Maternity Ultrasound Claims are Being Inadvertently Denied

A system error has resulted in the denial of some maternity ultrasound claims. Highmark is actively working to correct this issue.

Providers are asked to **NOT** submit any new maternity ultrasound claims until **Dec. 23, 2024**. All new maternity ultrasound claims should be submitted on or after this date.

Claims Inadvertently Denied

Please do not open a claim investigation or call Provider Service regarding these claims. All impacted claims will be adjusted.

We apologize for any inconvenience and appreciate your patience.

The following entities, which serve the noted regions, are independent licensees of the Blue Cross Blue Shield Association: Western and Northeastern PA: Highmark Inc. d/b/a Highmark Blue Cross Blue Shield, Highmark Choice Company, Highmark Health Insurance Company, Highmark Coverage Advantage Inc., Highmark Benefits Group Inc., First Priority Health, First Priority Life or Highmark Senior Health Company. Central and Southeastern PA: Highmark Inc. d/b/a Highmark Blue Shield, Highmark Benefits Group Inc., Highmark Health Insurance Company, Highmark Choice Company, or Highmark Senior Health Company. Delaware: Highmark BCBSD Inc. d/b/a Highmark Blue Cross Blue Shield. West Virginia: Highmark West Virginia Inc. d/b/a Highmark Blue Cross Blue Shield, Highmark Health Insurance Company, or Highmark Senior Solutions Company. Western NY: Highmark Western and Northeastern New York Inc. d/b/a Highmark Blue Cross Blue Shield. Northeastern NY: Highmark Western and Northeastern New York Inc. d/b/a Highmark Blue Shield.

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