

# Special Bulletin

For professional and facility providers

March 18, 2025

## Electronic Retrospective Review Requests Now Available via Availity

Providers now have a faster option for submitting retrospective review requests, thanks to an enhancement to the Predictal Auth Automation Hub. **Effective March 14, 2025**, retrospective reviews can be requested via Predictal in the [Availity](#)<sup>®</sup> portal for the following types of review:

- **Retrospective Pre-Claim Review** – Care was delivered, a claim was not submitted, but an authorization was not requested.
- **Retrospective Claim Review** – Care was delivered, a claim was submitted, but an authorization was not requested.

Instead of mailing a request for retrospective review, providers can now make their request via Predictal, saving time and effort, as well as postage costs.

### How to Initiate a Retrospective Review Request

For step-by-step instructions on requesting retrospective reviews, use the [new guide](#) available on the Provider Resource Center's [Authorization Training & Resources](#) page.

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