

# Special Bulletin

For professional and facility providers in New York

June 20, 2025

## Expedited Review for RadCard and MSK Authorization Requests

**Effective Sept. 20, 2025**, providers will experience an enhanced submission process for advanced imaging and cardiology (RadCard) and musculoskeletal (MSK) authorization requests. During the submission process within [Availity Essentials](#)<sup>®</sup>, providers may be asked for additional information to assist with quicker decisions regarding the request.

### What This Means for Providers

- This change within the authorization submission process may lead to quicker decisions. A Highmark clinical staff member will make the determination for all submitted requests.
- When submitting authorization requests, you may be prompted by Highmark to provide additional information. Providing this information will help accelerate the decision-making process.
- The upgrade is part of the transition from Predictal to Availity **Authorizations & Referrals** for initial medical authorization requests, including RadCard and MSK services.

### Learn More

For more details about the workflow transition for authorization requests, see the lead article in April *Provider News* for your region:

- [Highmark Blue Cross Blue Shield \(WNY\)](#)
- [Highmark Blue Shield \(NENY\)](#)

Additional information will be shared in upcoming issues of *Provider News*.

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