



NEWS FOR PROFESSIONAL PROVIDERS ONLY (HIPAA 837P CLAIM SUBMITTERS)

Posted on 09-15-2022

ACA MEMBERS NOW ADDED TO THE UNCONFIRMED DIAGNOSIS CODE PROGRAM

Effective **September 12, 2022**, Highmark's Affordable Care Act (ACA) members and their diagnosis gaps are now part of the Unconfirmed Diagnosis Code (UDC) Program. Information about this change was shared by the UDC Team at several recent 5in5 webinars.

ACA member and gap data are now included in the biweekly progress reports for UDC program participants. These members can be found on the **Open Conditions** tab of your most recent report; column G identifies the member type as either MA (Medicare Advantage) or ACA.

Some key reminders:

- ACA diagnosis gaps will be compensated the same way as MA diagnosis gaps, but ACA and MA payments will be separate.
- ACA diagnosis gaps are presented and evaluated in the portal in the same manner as MA gaps.
- ACA members are listed in the UDC Portal showing the product name as "Highmark ACA."



There are approximately 40,000 ACA members attributed to UDC practices, with 22,000 members attributed to practices who are actively participating in the 2022 program. We will continue to research ways to identify ACA members and support our UDC user community through normal channels such as our trainings, outreach, and [UDCHelp inbox](#).



This information is issued on behalf of Highmark Blue Shield and its affiliated Blue companies, which are independent licensees of the Blue Cross Blue Shield Association. Highmark Inc. d/b/a Highmark Blue Shield and certain of its affiliated Blue companies serve Blue Shield members in 21 counties in central Pennsylvania and 13 counties in northeastern New York. As a partner in joint operating agreements, Highmark Blue Shield also provides services in conjunction with a separate health plan in southeastern Pennsylvania. Highmark Inc. or certain of its affiliated Blue companies also serve Blue Cross Blue Shield members in 29 counties in western Pennsylvania, 13 counties in northeastern Pennsylvania, the state of West Virginia plus Washington County, Ohio, the state of Delaware and 8 counties in western New York. All references to Highmark in this document are references to Highmark Inc. d/b/a Highmark Blue Shield and/or to one or more of its affiliated Blue companies. NaviNet is a registered trademark of NaviNet, Inc., which is an independent company that provides secure, web-based portal between providers and health insurance companies.

Q2 UDC Payments Released

During the week of September 5–9, payments were released to practices that earned compensation under the UDC Program. Please check your Cash Management functionality in NaviNet® for your payment amount. In addition, progress reports released late last week also included information on payments on the Compensation Detail tab (Column L).

As always, please feel free to reach out to UDCHelp@highmark.com if you have any questions. Thank you for your support!