



Important Provider Notice

**HIGHMARK
WHOLECARE.**

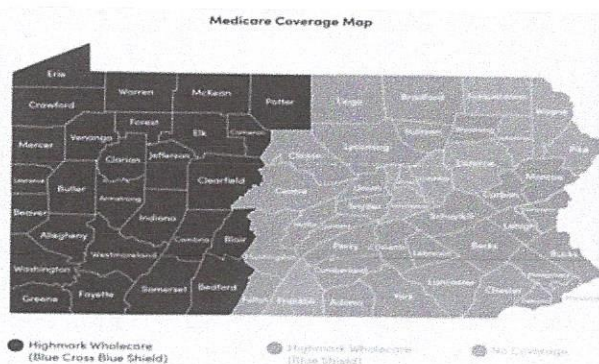
Date: January 2022

NaviNet- Eligibility and Benefits Screen Update

Please note the changes to the Medicare product names when performing an Eligibility and Benefits search within NaviNet, IVR or Cerner based products. These changes will be effective as of January 1, 2022.

The first image shows the product name as displayed today in NaviNet and then what the product name will display as of January 1, 2022. The second image shows what each product represents based on the coverage map:

Current Information	January 1, 2022	Region
Diamond-MAPA	Diamond-MAPA	Blue Cross Blue Shield
Diamond-MAPA	Diamond-MABS	Blue Shield
Ruby-MPPA	Ruby MPPA	Blue Cross Blue Shield
Ruby-MPPA	Ruby-MPBS	Blue Shield
Diamond	SABS	Southeast PA Medicare Advantage Blue Shield
Ruby	SPBS	Southeast PA Partial Medicaid Medicare Advantage Blue Shield



The below image is a screen shot from NaviNet showing exactly where you will see these changes.

Page viewed: 12/20/2021

Eligibility and Benefits for View Patient Details

No additional payer information on file

View/Print

Active from 01/01/2021 to 01/01/2022

Group: PA- Medicare Assured H5932 Service Date: 12/20/2021

INSURANCE DETAILS
Product: MPPA

There are no changes to the Medicaid product names in NaviNet, IVR or Cerner based products.

*HEALTH BENEFITS OR HEALTH BENEFIT ADMINISTRATION MAY BE PROVIDED BY OR THROUGH HIGHMARK WHOLECARE, COVERAGE BY GATEWAY HEALTH PLAN, AN INDEPENDENT LICENSEE OF THE BLUE CROSS BLUE SHIELD ASSOCIATION. ("HIGHMARK WHOLECARE").