Language Form

Highmark Wholecare
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Phone: 1-800-392-1147

Help us improve the Highmark Wholecare member experience by completing this 5 Minute Language Form. By returning this form to your contractor or Provider Account Liaison, this information it will ensure we accurate information to display language in our provider directories which allows:

- **Prospective patients can easily identify the services your offer**
- **Better connect members to linguistically appropriate practitioners that can deliver effective provider-patient communication**

Group Name/ Health System: _____ **Tax-ID:** _____

Does your office provide language services?

- ☐ Yes - Provider(s) speak Spanish or other language(s)
- ☐ Yes - Interpretation Services are offered (ie office staff, telephonic)
- ☐ No, no services are offered in this office

If the office provides interpretation services:

- ☐ Yes - All locations
- ☐ Yes- Only these locations listed below
  Group Name, NPIs, or addresses are helpful

Type of Interpretation

- ☐ In Office
  (for example office manager, or MA speaks Spanish)
- ☐ Video Enabled
- ☐ Telephonic

Languages Interpreted

- ☐ Spanish

Others please list below

If the office physician staff speaks other languages, please list them a languages they speak? or send us an Excel:

Physician Name	Physician NPI	*Languages - Check if Spanish Applies*			Ethnicity
		Spanish	Other Language	Other Language	