

# BLUECARD<sup>®</sup> SUBMISSION TIPS

For providers with offices in Delaware and Pennsylvania

The national BlueCard Program makes it easier for you to service out-of-area members and to file claims because it links participating health care providers with the independent Blue Cross and Blue Shield Plans through a single electronic network.

If you have two office locations (one in Delaware and one in Pennsylvania), please use the table below to help you accurately submit your BlueCard claims.

| IF  | AND  | THEN  |
|---|--|---|
| Your main practice address is in Delaware | You are in-network with Delaware and Pennsylvania          | Claims are submitted to Highmark DE; only claims for Highmark PA members are submitted to Highmark PA |
|   | You are in-network with only Delaware                      | Claims are submitted to Highmark DE   |
|   | You are in-network with only Pennsylvania                  | Claims are submitted to Highmark DE; only claims for Highmark PA members are submitted to Highmark PA |
|   | You are out-of-network with Delaware and Pennsylvania      | Claims are submitted to Highmark DE   |
| Your main practice is in Pennsylvania     | You are in-network with Delaware and Pennsylvania          | Claims are submitted to Highmark PA; only claims for Highmark DE members are submitted to Highmark DE |
|   | You are in-network with only Pennsylvania                  | Claims are submitted to Highmark PA   |
|   | You are in-network with only Delaware                      | Claims are submitted to Highmark PA; only claims for Highmark DE members are submitted to Highmark DE |
|   | You are out-of-network with both Pennsylvania and Delaware | Claims are submitted to Highmark PA   |