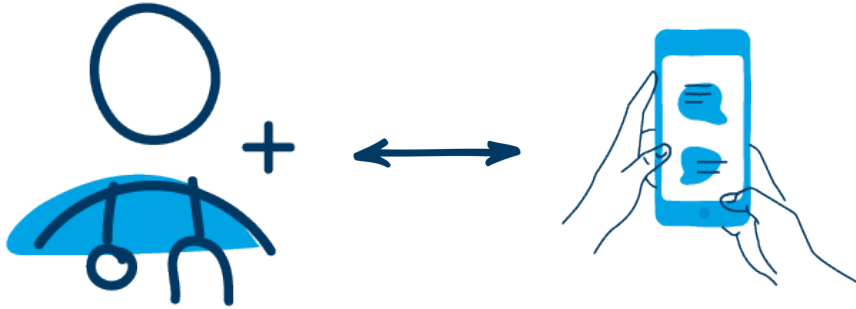


A virtual health solution for on-demand access to behavioral and mental health care needs

Overview



- Well360 Virtual Health powered by American Well (Amwell) gives eligible, fully-insured commercial, Medicare Advantage, ASO, and individual and small group ACA patients virtual access to high-quality providers
- Patients can get care for mild behavioral health concerns, avoiding costly emergency department, urgent care and inpatient utilization
- Well360 Virtual Health may help patients get care earlier, before their condition becomes severe, requiring more costly interventions

*Available since January 2022

Services and Eligibility

- **Therapy**
 - Patients ≥ 10
 - Provides talk therapy to treat anxiety, depression or insomnia
- **Psychiatry**
 - Patients ≥ 18
 - Provides prescription management and psychiatric assessments

What Does This Mean to You?

- Well360 Virtual Health provides greater access to care between office visits, allow patients to be seen by specialists that typically have long wait times or are hard to schedule with
- Ideal for patients who prefer virtual care, live in rural areas or need out of town/after-hours care
- Patients' visit summaries can be shared with their PCP

How can my patients access Well360 Virtual Health?

- Eligible patients will receive outreach via mail, email and, in some cases, SMS (text).
- Patients can access Well360 Virtual Health through their Highmark member portal