

HIGHMARK SELECT DME NETWORK

FREQUENTLY ASKED QUESTIONS

HIGHMARK SELECT DME NETWORK PROVIDER QUESTIONS

Q: What is the Highmark Select DME Network?

A: The Highmark Select DME Network is a High Performing Network implemented 1/1/17 comprised of DME providers to service Highmark members in Pennsylvania. It is a closed network.

Q: What does the Select DME Network ultimately mean to me as a health care provider?

A: The implementation of the Select DME Network means that providers will have a select list of durable medical equipment (DME) providers to refer their patients to for their DME supplies.

Any DME provider that is not in the Select DME Network is not in network for Highmark Medicare Advantage products. Highmark commercial members will still have the ability to use currently contracted DME providers; however, in order to receive the highest level of benefits possible, Highmark commercial members should be referred to Select DME Network providers.

Q: What if there are no Select DME Network providers available in my patient's location?

A: Highmark has carefully evaluated its Select DME Network providers to ensure that all counties in Pennsylvania have adequate coverage to meet its members' needs. Additionally, there are several Select DME Network providers that provide DME on a national scale and will be able to serve all counties in Pennsylvania. You can find the **Select DME Network Provider List** option in the **DMEPOS** section of the Provider Resource Center.

Q: As a Select Network provider, am I limited to what types of services I can bill for?

A: A Select Network provider is eligible to bill for products and services across all DME categories. Highmark has provided information to prescribers and our members based on categories of service in an effort to make it easier and quicker for people to find a provider that can meet their specific needs.
