

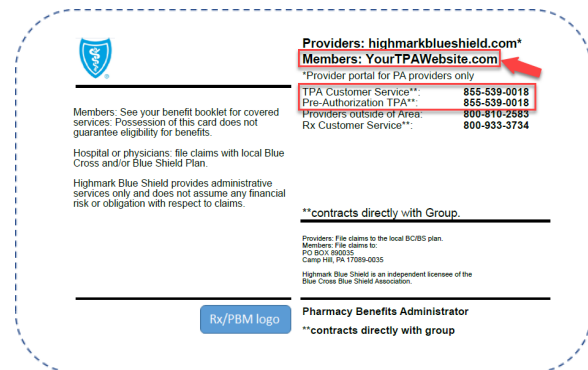
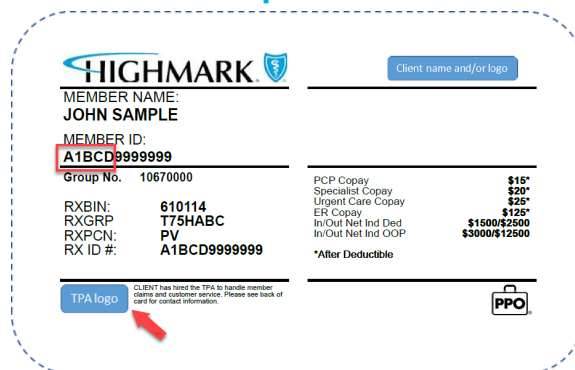
# Joint Administration Solutions

## JAS - What makes us different

Joint Administration Solutions is a shared services model that partners with Third Party Administrators (TPAs) to provide Highmark branded network products. Our TPAs combine our network products with their plan administration for self-funded clients. The administration and systems delivery are performed by Highmark, a Network Integrator and our TPA partners.

Our TPA Partners are:	Direct provider inquiries to:
HealthNow	855-550-3733
Trustmark	833-275-7178
CDS	888-246-8792
West Virginia Laborers'	800-245-5145
Populytics	800-925-8459
S & S	866-693-4508
AHA/IA	888-356-7899

## Our JAS ID card sample:



Some things to point out about JAS member ID cards that are different than normal Highmark ID cards.

### Front of the card:

- The member ID number will ALWAYS have a 3-character alpha prefix and a 2-character CAID, followed by a 7 digit member number.
- Typically the TPA logo will be in the bottom left corner.

### Back of the card:

- The TPA website will usually be listed at the top right corner of the back of the card.
- The TPA customer service, pre-authorization and any other phone numbers that are relevant to the member will be listed.
- Providers need to be sure they are capturing a copy of the back of the card so they are able to be directed to the appropriate number to be serviced properly.