

HIGHMARK'S AMBULANCE TREAT/NO TRANSPORT (PA ACT 103) FREQUENTLY ASKED QUESTIONS

NOVEMBER 2019

When will Highmark start reimbursing Ambulance Providers for Treat no Transport?

Beginning **January 1, 2020**, PA Act 103 will require insurance companies to reimburse ambulance providers for the response and treatment of a member, even if the member refuses transport to an emergency department.

Does this change apply to all Highmark members?

No, this change only applies to Commercial, fully insured members in Pennsylvania.

- ASO clients will have a choice to **opt in** for their members.
- **Medicare Advantage members are not impacted.**

What is Highmark's reimbursement rate for this service?

Highmark's fee allowance is established at the single rate of \$200 for A0998 for both Basic Life Support (BLS) and Advanced Life Support (ALS) levels of care.

Can I "balance bill" a commercially-insured member for the non-covered portion of the cost of service?

Contracted providers may only collect copayments, coinsurances, or deductibles. Non-contracted providers may "balance bill" a commercially insured member for the portion of the cost of service that Highmark does not cover.

Does Act 103 override Highmark's Treat/No Transport Pilot Program?

No. Highmark will continue to reimburse those providers in the Pilot Program for the treatment and stabilization of the specific medical conditions, as long as the program protocols have been followed.

Where can I send additional questions?

If you have any other questions, please send them to:

AncillaryProviderContractAdministration@highmark.com