

Special Bulletin

For professional providers

December 12, 2024

Helion Prior Auth End Dates Moving to Fixed 180-Day Period; **No Need to Resubmit Auths on Jan. 1**

A change has been made to how prior authorization end dates are handled in Helion Arc to better align with the Predictal Auth Automation Hub in [Availity](#)[®]. This change will shift the authorization end date from the last day of the calendar year to a fixed 180-day period.

This means providers will no longer need to resubmit authorizations on Jan. 1, 2025.

Instead, providers will need to resubmit authorizations after the 180-day period should there be a need for additional therapy.

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