

Special Bulletin

For professional and facility providers

March 11, 2024

CoverMyMeds Auth Requests: Always Include BIN, PCN, and RXGroup Information

When submitting electronic authorization requests to CoverMyMeds, providers should make sure to include the following information: **BIN** (Bank Identification Number); **PCN** (Processor Control Number); and **RXGroup** – the prescription group number for the member’s plan.

If this information is not included, your authorization request will take longer to process, or it may be rejected for failure to include required information. By submitting your electronic auth requests with all the requested fields completely and correctly filled out — including those for BIN, PCN, and RXGroup — you enable CoverMyMeds to quickly process your requests, resulting in faster approvals.

How to Access CoverMyMeds via Availity®

- Log in to [Availity](#).
- Under the **Payer Spaces** tab, select your Highmark plan.
- Once on the page, click the **CoverMyMeds** tile, which can be found under **Applications**.
- Log in to **CoverMyMeds**.

Providers can also access CoverMyMeds directly via its website.

Additional Resources for Electronic Authorization Requests

The Provider Resource Center has the following guides for submitting authorizations via Availity:

- [Inpatient Authorization Submission \(Both Urgent and Non-Urgent\)](#)
- [Outpatient Authorization Submission](#)

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