

# Special Bulletin

For professional and facility providers

February 10, 2025

## POSTPONED: Authorization Enhancement for Physical Medicine, Home Health, and Hospice Requests

The recently announced authorization enhancement for outpatient physical medicine, home health, and hospice services has been postponed to allow for additional testing.

Originally scheduled to go live on Feb. 22, 2025, the enhancement will be implemented at a later date. Providers should continue to follow the current process for requesting authorization for the following services:

- Chiropractic
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Home Health, including Behavioral Health
- Hospice

When submitting an authorization request for these services, continue to select the correct **Sub-service Type**. For more information on submitting authorization requests, including videos and guides, visit the [Authorization Training & Resources page](#) on the Provider Resource Center.

To stay informed of upcoming changes, sign up for our mailing list by clicking [here](#).

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