

# HIGHMARK'S AMBULANCE TREAT/NO TRANSPORT (PA ACT 103) FREQUENTLY ASKED QUESTIONS

NOVEMBER 2019

## **When will Highmark start reimbursing Ambulance Providers for Treat no Transport?**

Beginning **January 1, 2020**, PA Act 103 will require insurance companies to reimburse ambulance providers for the response and treatment of a member, even if the member refuses transport to an emergency department.

## **Does this change apply to all Highmark members?**

No, this change only applies to Commercial, fully insured members in Pennsylvania.

- ASO clients will have a choice to **opt in** for their members.
- **Medicare Advantage members are not impacted.**

## **What is Highmark's reimbursement rate for this service?**

Highmark's fee allowance is established at the single rate of \$200 for A0998 for both Basic Life Support (BLS) and Advanced Life Support (ALS) levels of care.

## **Can I "balance bill" a commercially-insured member for the non-covered portion of the cost of service?**

Contracted providers may only collect copayments, coinsurances, or deductibles. Non-contracted providers may "balance bill" a commercially insured member for the portion of the cost of service that Highmark does not cover.

## **Does Act 103 override Highmark's Treat/No Transport Pilot Program?**

No. Highmark will continue to reimburse those providers in the Pilot Program for the treatment and stabilization of the specific medical conditions, as long as the program protocols have been followed.

## **Where can I send additional questions?**

If you have any other questions, please send them to:

[AncillaryProviderContractAdministration@highmark.com](mailto:AncillaryProviderContractAdministration@highmark.com)