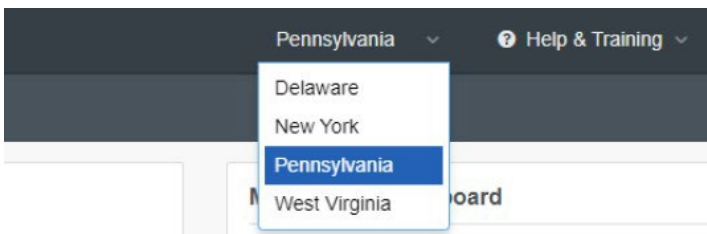




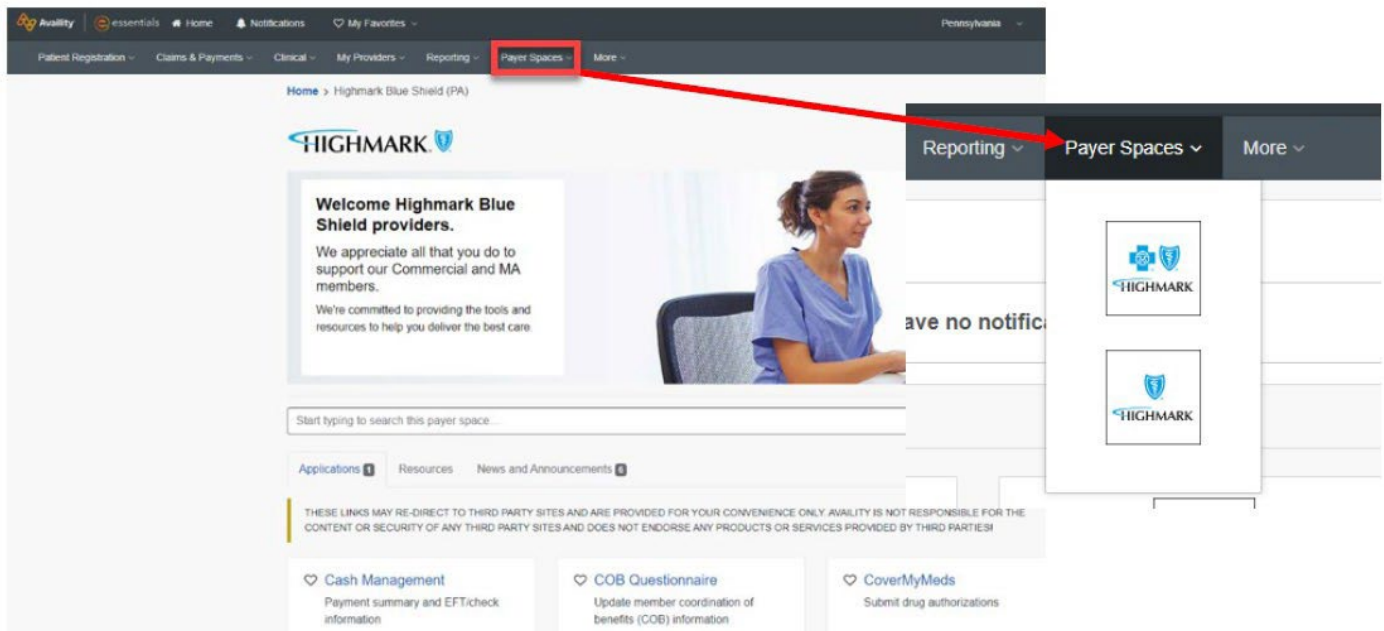
Instructions for Access

Highmark network physicians contracted in our Value Based Reimbursement (VBR) programs who are transitioning to Value Insight Center for their VBR reports should follow the five steps below to access Value Insight Center.

Step 1: Once on Availity, choose your region from the top menu bar. This will take you to the Plan homepage.



Step 2: On the Plan homepage, select the applicable Highmark Plan under Payer Spaces.



Over, please



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Availity is an independent company that contracts with Highmark to offer provider portal services.

Step 3: Under Applications, select the Provider Facing Analytics tile. This will take you to the Provider Facing Analytics application sign-on page.

Home > Highmark Blue Shield (PA)

HIGHMARK

Welcome Highmark Blue Shield providers.
We appreciate all that you do to support our Commercial and MA members.
We're committed to providing the tools and resources to help you deliver the best care.

Start typing to search this payer space... Search

Applications Resources News and Announcements Sort By A-Z

THESE LINKS MAY RE-DIRECT TO THIRD PARTY SITES AND ARE PROVIDED FOR YOUR CONVENIENCE ONLY. AVAILITY IS NOT RESPONSIBLE FOR THE CONTENT OR SECURITY OF ANY THIRD PARTY SITES AND DOES NOT ENDORSE ANY PRODUCTS OR SERVICES PROVIDED BY THIRD PARTIES

- Cash Management: Payment summary and EFT check information
- COB Questionnaire: Update member coordination of benefits (COB) information
- CoverMyMeds: Submit drug authorizations
- Early Access - NEW! Provider Resource Center: Explore an early release of the site and provide feedback.
- ECHO Health: Enroll/view EFT payments and DRAs
- Free Market Health: Matches specialty medication referrals and pharmacies in real time.
- naviHealth: Manage post-acute care services for Medicare Advantage members.
- Pain Management Program Portal - Axial: Access patient risk information and other pain management resources
- Predicta: Utilization mgmt. tool to submit, update, and inquire on authorization requests.
- Provider Data Maintenance: Update provider file, provide data verification and request credentialing status.
- Provider Facing Analytics: Access specialist efficiency reports**
- Provider File Management: View and make updates to provider file records.
- Provider Resource Center: Access Highmark policies, procedures, provider manual, education materials, etc.
- Quality Blue: View/download clinical quality and incentive data
- True Performance Lite: Point of care digital platform to support practices in gap closure
- UDC Program: UDC chronic conditions for Highmark MA patients attributed to your practice.

Continued

Step 4: From the Provider Facing Analytics application sign-on page, use the drop downs to choose your organization and provider.

Home > Highmark Blue Shield (PA) > Provider Facing Analytics

Provider Facing Analytics

Select an Organization

Highmark (Tax ID: 231294723) x | v

Select a Provider

Select... | v

Cancel Submit

Step 5: If you only have access to Value Insight Center you will be taken directly into the Value Insight Center landing page. If you have access to multiple PFA applications, you will need to select VIC – Value Insight Center to get to the Value Insight Center Landing Page.

Provider Facing Analytics (PFA)

Welcome to the Provider Facing Analytics Suite of Application designed to give better insights into the Provider E

Please select one of the below application:

- PCL - Solutions Member Opportunity List
- VIC - Value Insight Center