Provider Alert: Site of Care Prior Authorization Update

Effective November 1, 2026 Highmark Health Options (HHO) will update prior authorization (PA) requirements for select infusible medications.

What's Changing

PA requests for impacted infusion drugs will require **medical necessity review for both**:

- ✅ The **infusion medication**, and
- ✅ The **site of care**

This applies to **new starts and continuation therapy** submitted on or after November 1, 2026.

Covered Sites of Care (When Medically Appropriate)

- **Home infusion** with a qualified provider
- **Physician office** (non-hospital affiliated)
- **Freestanding infusion center** (non-hospital affiliated)

Hospital outpatient administration will be covered **only when the hospital setting is medically necessary**.

Provider Action Required

- Obtain **PA approval for both drug and site of care** prior to infusion.
- Include **clinical justification** when requesting a hospital outpatient setting.
- Coordinate site-of-care transitions when hospital administration is not medically necessary.

Failure to obtain appropriate PA may result in **claim denial or member billing**.

For full criteria and submission guidance, please refer to the **Highmark Health Options Provider Portal** or contact **Provider Services**.

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