

Transitions of Care (TOC) Quality Guide

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This Quality Guide is intended to be a reference guide to those providers that are looking to reduce avoidable hospital readmissions. Identifying patterns of use and guiding members to appropriate sites of care may reduce costs and improve care.

The intent of the guide is to aid in avoiding readmissions through the application of evidence-based materials and clinical experience.

What's Included in the TOC Quality Guide?

The guide provides:

- Components of a Transition of Care Process
- Guidelines and Workflow for TOC
- Medication Guidelines
- Care Management / Disease Management Referrals
- Provider Resources

More Information

If you have questions regarding the Transitions of Care (TOC) Quality Guide, please contact your Highmark representative.

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