

Emergency Department Utilization Quality Guide

ED Utilization Quality Guide

This Quality Guide is intended to be a reference guide to those who are looking to reduce avoidable emergency department (ED) utilization. Identifying patterns of use and guiding members to appropriate sites of care can help reduce costs and improve care.

The intent of this guide is to aid in driving appropriate emergency department utilization through the application of evidenced based materials and clinical experiences.

What's Included in the ED Utilization Quality Guide?

The guide provides information regarding:

- Practice Checklist
- Drivers of ED Utilization
- ED Utilization Objectives
- Proactive Initiatives
- Reactive Initiatives

More Information

If you have questions regarding the ED Utilization Quality Guide, please contact your Highmark representative.

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