

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-063
Subject: Consultation Services
Effective Date: January 4, 2021 **End Date:**
Issue Date: February 19, 2024 **Revised Date:** February 2024
Date Reviewed: February 2024
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Claim Type	UB	<input checked="" type="checkbox"/>	1500	<input checked="" type="checkbox"/>				

➔ A checked box indicates the policy is applicable to that market either entirely, or partially, as indicated within the policy.

Reimbursement Policy designation of Professional or Facility application is based on how the provider is contracted with the Plan. This Policy supersedes direction provided in Bulletins prior to the effective date of this policy.

PURPOSE:

Provide direction on the reimbursement of consultation services represented by CPT procedure codes 99242-99245, or, 99252-99255.

REIMBURSEMENT GUIDELINES:

At the beginning of 2010, CMS no longer recognized the outpatient and inpatient consultation codes as valid codes and therefore, the codes were no longer reimbursed. Following these same CMS guidelines, the Plan will not reimburse these consultation codes.

These services include the following procedure codes:

- Outpatient consultation: 99242, 99243, 99244, 99245
- Inpatient consultations: 99252, 99253, 99254, 99255

Consultation services should be reported with an appropriate Evaluation and Management (E&M) code that represents the location where the visit occurred and the level of complexity of the visit performed. Such locations include, but are not limited to, the office or other outpatient setting, the inpatient hospital setting, or nursing facility setting.

To support proper coordination of care, physicians must follow appropriate medical documentation, based on CPT and Plan guidance, and communicate the results of the patient's evaluation to the requesting

physician. The billed E&M code(s) are required to be fully supported in the medical record and/or office notes. Physicians making a referral and physicians accepting a referral need to document the request and provide an evaluation for the patient.

DEFINITIONS:

Consultation: A type of service provided by a physician or other qualified healthcare professional whose opinion or advice regarding the evaluation and management (E/M) of a specific clinical problem is requested by another physician or other qualified healthcare professional.

REFERENCES:

- The American Medical Association (AMA) Current Procedural Terminology (CPT ®) Manual
- Centers For Medicare and Medicaid Services; MLN Matters, MM6740

POLICY UPDATE HISTORY INFORMATION:

1 / 2021	Implementation
11 / 2021	Added NY region applicable to the policy
1 / 2022	Added Delaware Medicare Advantage applicable to the policy
7 / 2022	Updated Reference link to CMS MM6740.
1 / 2023	Deleted codes 99241 and 99251
2 / 2024	Administrative policy review with no changes in policy direction

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-063
Subject: Consultation Services
Effective Date: January 4, 2021 **End Date:**
Issue Date: January 1, 2023 **Revised Date:** January 2023
Date Reviewed: December 2022
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Claim Type	UB	<input checked="" type="checkbox"/>	1500	<input checked="" type="checkbox"/>				

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HISTORY VERSION



Bulletin Number: RP-063
Subject: Consultation Services
Effective Date: January 4, 2021 **End Date:**
Issue Date: July 25, 2022 **Revised Date:** July 2022
Date Reviewed: July 2022
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Claim Type	UB	<input checked="" type="checkbox"/>	1500	<input checked="" type="checkbox"/>				

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[R1875CP.pdf \(cms.gov\)](#)

POLICY UPDATE HISTORY INFORMATION:

1 / 2021	Implementation
11 / 2021	Added NY region applicable to the policy
1 / 2022	Added Delaware Medicare Advantage applicable to the policy
7 / 2022	Updated Reference link to CMS MM6740.

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-063
Subject: Consultation Services
Effective Date: January 4, 2021 **End Date:**
Issue Date: January 3, 2022 **Revised Date:** January 2022
Date Reviewed: October 2021
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
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<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/MM6740.pdf>

POLICY UPDATE HISTORY INFORMATION:

1 / 2021	Implementation
11 / 2021	Added NY region applicable to the policy
1 / 2022	Added Delaware Medicare Advantage applicable to the policy

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-063
Subject: Consultation Services
Effective Date: January 4, 2021
Issue Date: November 1, 2021
Date Reviewed: July 2021
Source: Reimbursement Policy

End Date:
Revised Date: July 2021

Applicable Commercial Market

PA WV DE NY

Applicable Medicare Advantage Market

PA WV DE NY

Applicable Claim Type

UB 1500

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POLICY UPDATE HISTORY INFORMATION:

1 / 2021	Implementation
11 / 2021	Added NY region applicable to the policy

Highmark Reimbursement Policy Bulletin



Bulletin Number: RP-063
Subject: Consultation Services
Effective Date: January 4, 2021
Issue Date: September 28, 2020
Date Reviewed: June 2020
Source: Reimbursement Policy

End Date:

Revised Date:

Applicable Commercial Market PA WV DE
Applicable Medicare Advantage Market PA WV
Applicable Claim Type UB 1500

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1 / 2021	Implementation
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